

DR as a Service Service Description

DR as a Service

DISASTER RECOVERY AS A SERVICE WITH VEEAM CLOUDCONNECT

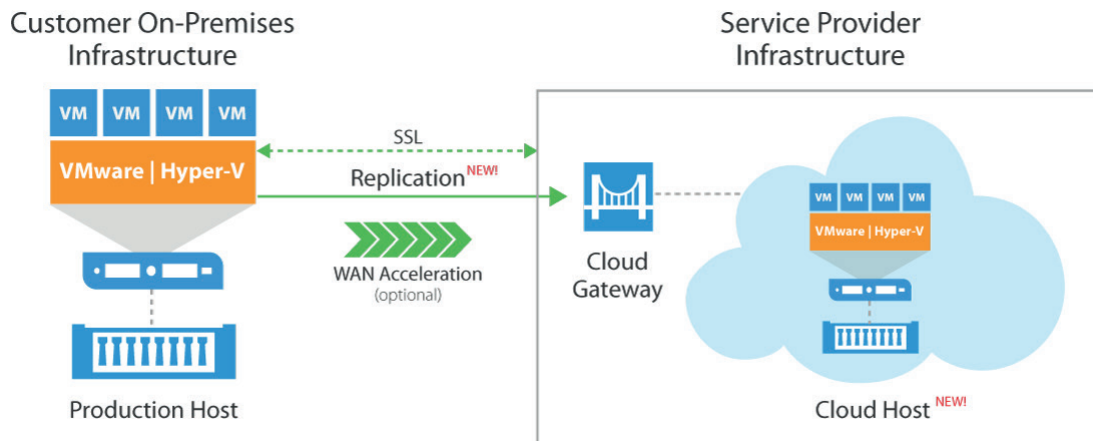
BCN's Disaster Recovery as a Service offering provides and extends resilience to your existing in-house infrastructure. The service enables you to automatically replicate your VMs from your existing cloud architecture to a secure offsite data centre environment, providing peace of mind for business continuity and disaster recovery.

The service is simple to setup, easy to scale and available regardless of your underlying hardware. It is a cost-effective DR provision service with fast and efficient on-boarding and off-boarding.

BUSINESS FEATURES

- Fully managed DR service
- Freedom to replicate as many VMs as your contracted resources allow
- Securely protect systems and recover services to your DR plan
- 24/7/365 UK-based support available
- Fast on and off-boarding processes
- Replicated to secure ISO27001 data centres
- Uses your existing Veeam licenses
- Flexible service that can be scaled up and down
- Highly secure Disaster Recovery environments customised to your business requirements
- Recovery Point/ Time Objectives (RPOs/ RTOs) aligned with your business priorities
- Service is underpinned by range of service levels
- Protects your infrastructure required to operate your business





BENEFITS

- Reduced complexity
- Increased uptime for your business
- Lower costs through better allocation of resources, reduced capital expenditures and less upfront financial risk
- UK based and operated ISO accredited data centres
- Affordable and efficient, imaged-based replication for true DR — RTPO
- Simple, straightforward licensing and pricing
- DR for any workload — Efficient, cost-effective and storage, application and OS-agnostic
- Advanced networking capabilities — Veeam handles the networking for you without any complex setup or VPN — one of the biggest challenges of DR testing and failover

TECHNICAL REQUIREMENTS

To use Veeam Cloud Connect services and Cloud Repositories you will need to use one of the following versions of Veeam in your server environment: Veeam Availability Suite, Veeam Backup & Replication or Veeam Backup Essentials (version 8 and upwards).

Responsibility for Day to Day Monitoring, maintaining and testing resides with the customer. Internet connection speeds will determine how quickly your data can be copied to the Cloud Connect service.

In line with best practice we require that AES 256bit encryption keys are set by the customer for all jobs copied to a Cloud Connect Repository.



ON-BOARDING & OFF-BOARDING

On-boarding and off-boarding is simple as our technical team will train you on how to deploy and maintain the service. Deployment of the service is performed through your existing Veeam management console so you have full control of the number of virtual servers you want to replicate offsite.

When off-boarding, all replicated virtual machine data is securely deleted and wiped.

SERVICE MANAGEMENT

The Veeam offsite Backup as a Service solution is designed to be managed from your own Veeam management console, giving you full control over data restores and real-time reporting.

TECHNICAL REQUIREMENTS & CUSTOMER RESPONSIBILITIES

The BCN Veeam Cloud Connect service is reliant on adequate internet communications bandwidth available at the customer's site.

It will be the customer's responsibility to provide reliable and adequate internet communications and firewalls, although BCN are happy to consult and help in this area.

WAN ACCELERATION OPTION

WAN acceleration is available as an option, which can provide advantages with customers internet connectivity at lower speeds.

To use the WAN Acceleration the customer needs to use Enterprise Plus Edition within their server environment.

TAKING THE NEXT STEPS

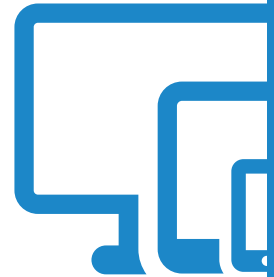
Our hosted solution offers all the features & benefits of an advanced Backup Service without the expensive price tag. The solution is totally scalable & as new features develop, these will be added.

We can offer trial options so you can experience for yourself the difference when partnering with the BCN Group.

BCN offer a world class IT service to all organisations, irrespective of size, that is reliable, friendly, consultative and deliberately affordable.

Our support services deliver measurable impact to your IT strategy and day to day business operations. Together, we'll find a solution that works really really well for you.





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